

General Guidelines to Ensure the Safe and Efficient Shipment of your Vehicle



Need-to-Know Before you Book

- Your vehicle must be operable. Vehicle must start, steer, roll and brake. Parking brake must be working if vehicle has a manual transmission. If it is not, additional fees or methods may apply.
- You must advise us of any modifications made to your vehicle such as 4x4 lift kit, camper shell, lower vehicle clearance, etc.
- Vehicle must have no obvious fluid leaks
- Your vehicle may not exceed 7' in height and must have a minimum of 4" ground clearance to safely load and unload your vehicle.
- Driver side door and window must work properly
- Your vehicle must have working brakes. If your vehicle has a manual transmission, it must also have a working emergency brake.

Preparing Your Car for Shipment

- The vehicle must be clean for inspection. A dirty vehicle decreases the ability to perform a quality inspection. A basic wash is fine, no need for a detailing.
- The gas tank must have a minimum of (1/4) tank of fuel, but no more than (1/2) tank of fuel.
- All alarm systems must be disconnected, disabled or turned off.
- The following items must be removed - radios, cassette decks and CD players that are not built in, as well as car phones, garage door openers, and E-Z toll tag passes.
- All personal belongings must be removed (standard vehicle items such as the jack and spare tire are fine). Non-compliance may result in items being removed during DOT inspections.
- One set of ALL keys for the vehicle must be provided.
- All antennas must be fully retracted or removed.
- All exterior spare tire covers, grill covers, or car covers must be removed.
- Pickup truck bed liners must be securely bolted in or removed. Caps or hard bed covers must be properly bolted to the bed and cannot extend beyond cab height. Keys must be provided in the event of a DOT inspection. Soft tonneau covers must be retracted and locked or removed.
- Plants, hazardous materials and firearms are forbidden by law to be transported.
- Non-permanent luggage racks, bike racks, or ski racks must be removed.
- Your vehicle must be prepared for the new climate. This may include engine coolant, transmission, brake, oil, and other fluids.

Vehicle Inspection Requirements – Before and After the Move

- You or your designated representative must be present for the inspection at the time of pick-up and delivery. Representative must be 18 years or older.
- You or your designated representative is responsible for confirming your vehicle's condition. This must be done before the driver leaves the destination.
- You or your designated representative must sign the bill of lading and condition report at both origin and destination.
- Vehicle condition exceptions must be noted on the bill of lading at the time of receipt of your vehicle at destination.

Have Questions?- Please Give Us a Call at 877-825-4143